

# JUDO STORE RETURNS FORM

#### **HOW TO RETURN YOUR ITEM**

If for any reason you are unsatisfied with your purchase you can return it to us within 14 days of receipt.

Returned items must be sent back to us unworn and in the <u>original condition and packaging</u> you received it from us. Re-package the items you wish to return and include this document after completing both sections below.

Please note that you are responsible for the goods until they are returned safely to us, therefore we advise that you choose a tracked postal service. You should keep you proof of postage up until your refund or exchange has been successfully processed.

## PLEASE SEND COMPLETED RETURNS TO

FAO: Judo Store British Judo Head Office, University of Wolverhampton (Walsall Campus) Gorway Road, Walsall, WS1 3BD

### **CONTACT US**

If you have a problem or need any additional information about our store, policies or products, then please get in touch.

store@britishjudo.org.uk

NAME:	ORDI	ER NUMBER:	ORDER DATE:
Product Name	Refund Or	Reason Code	Notes
FIOGUCTIVATIVE	Exchange	Reason code	Notes

#### **REASON CODES:**

1 - Too Big | 2 - Too Small | 3 - Not as Expected | 4 - Faulty | 5 - Wrong Item Recieved

EXCHANGE ITEM			
Please note that items can only be exchanged for the same value of the original item purchased or less			